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your health.



WWW.AVENAORIGINALS.COM

TOLL FREE 1-800-207-2239

Avena Originals Auto-Ship Order

I hereby authorize Avena Originals to debit my Credit Card (indicated below), in the amount required for Avena Originals Products, plus freight and tax (if applicable), as indicated below each and every month until further advised. I understand that if my Auto-Ship Order is processed without changes, **longer than 3 months** I will receive **FREE FREIGHT** on all my future un-changed Auto-Ship Orders until product changes have been made, or my Auto-Ship Order is cancelled.

Membership ID # _____ Date: _____

Membership Name: _____

Address: _____

Postal/Zip Code: _____ Phone Number: _____

Credit Card Number: _____

Expiry Date: _____ Signature: _____

Indicate which product(s) you would like to have shipped to you each and every month (whether you order or not):

Method of shipping: _____

Canada: Purolator Courier, Canada Post, or Greyhound Express

United States: UPS (United Parcel Service) or Priority Mail (US Postal Service)

Remember

If your Auto-Ship Order is processed **longer than 3 consecutive months without changes**, you will receive **FREE FREIGHT** on all future un-changed Auto-Ship Orders (or until cancelled).

Member Signature Authorizing this Agreement: _____

Please return this form to Avena Originals via:

MAIL: Canada: #20, 6200 – 67A Street, Red Deer, AB T4P 3E8

USA: #A, 3380 Wynn Road, Las Vegas, NV 89102

EMAIL: info@avenaoriginals.ca

FAX: Toll Free 1-888-352-5145

NOTE: To download this and other forms, visit our website: www.avenaoriginals.com/rebates/



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Avena Originals

#20, 6200 67A Street

Red Deer, AB, Canada T4P 3E8

Order Line 1-800-207-2239

Order Fax 1-888-352-5145

Local (403) 314-2351

Local Fax (403) 314 2081

Email: info@avenaoriginals.ca

GST # 86777 3509 RT0001

Do you have a few products that you order each month? If so, there is a good chance that you will be interested in Avena's Auto-Ship Program. Avena Originals has created a way for you to save on the products you buy each and every month. The program is 'Auto-Ship' and works like a frequent buyer's club. After Avena has processed 3 consecutive identical Auto-Orders (over a period of three consecutive months), freight charges for your Auto-Orders are **FREE** until you change your product selection, or cancel your Auto-Ship.

Auto Ship Order Program – FAQ's

Q: What is Auto-Ship?

A: Auto-Ship is a convenient, no-hassle way to have product shipped to you automatically on a monthly basis.

Q: Are there any benefits of using Auto-Ship?

A: Yes. After you qualify (with 3 consecutive months of the same Auto-Ship Order), your Auto-Ship Orders will be entitled to FREE freight. The yearly savings could really add up.

Q: How do I qualify for Free Shipping on my Auto-Ship Orders?

A: To qualify, you must maintain your Auto-Ship Order for three consecutive months. During the first three consecutive months, you will be charged the standard freight costs. (Note: If you skip a month, you will start over in the qualification process).

Q: When will my order be processed?

A: All Auto-Ship Orders are processed on the 15th of each month. If the 15th falls on a weekend or holiday, the order will be processed the next business day.

Q: Once I set up an Auto-Ship Order, can I change the items on the order?

A: Yes. However, every time you change your selection of products, your FREE freight qualification of three months starts over again. All changes to your Auto-Ship Order must be made before the 15th of any month.

Q: Can product specials or promotion items be added to an Auto-Ship Order?

A: NO. If the product you have chosen is on 'special' during that month – you will receive the 'special' price. Again, any changes to the Auto-Ship Order requires re-qualification of three consecutive months before you receive FREE Freight..

Q: May I delete an Auto-Ship order?

A: Yes. However, if the Auto-Ship order has been active for less than three consecutive months, you will not be entitled to FREE freight until you have paid the freight on your future Auto-Ship Orders for three consecutive months. Thus, if you decide to join the program at a later time, you will be required to once again meet the three-consecutive-month minimum.

Q: How many Auto-Ship Orders per account may I have?

A: You are limited to one Auto-Ship Order per account.

Q: What if items on my Auto-Ship Order are back-ordered?

A: The back-ordered products will be shipped separately when they become available, and at no extra charge to you.

Q: What happens if there is a problem with my payment for an Auto-Ship Order?

A: If there is a problem processing your credit card (e.g. card is declined or expired), your Auto-Ship will be cancelled, and you must start over in the qualification process. Ensuring that payment can be authorized is your personal responsibility, and you are required to correct the billing problem (i.e. change the credit card number, expiration date, etc.) before the end of that month. Once the billing information has been changed, we will immediately try to process the order. Should you fail to rectify the billing problem before the last day of the month, the Auto-Ship Order will be deleted, and you will be required to start the program again.

Q: If I have a question, or a problem with an Auto-Ship Order, who can I contact?

A: Once registered in the program, email questions or concerns to nicole@avenaoriginals.ca or call Nicole at 1-800-207-2239.

Q. How do I register for this program?

A: Complete the Auto-Order form on the reverse side of this paper or download it online at www.avenaoriginals.com/rebates